

# Reseller Application



This document outlines the terms required to hold a reseller account with Digital Pride Limited. Please complete all areas of this form and fax both pages to (04) 238 4193, email a scanned copy to sales@digitalpride.co.nz, or mail it to 82 Samwell Drive, Whitby, Porirua 5024.

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## General Terms

- Trademarks** Resellers are granted the right to use our logos and the logos on the brands we represent for promotional use within New Zealand.
- Digital Pride will provide product images, specifications and logos to resellers as required.
- Orders** Orders can be faxed to (04) 238 4193 or emailed to sales@digitalpride.co.nz . Orders may not be cancelled or returned once they have been dispatched.
- Freight** All orders are subject to postage and packaging charges.
- Payment** All costs relating to overdue invoices will be passed on to the account holder. Accounts more than 28 days overdue will be forwarded to a debt collection agency.

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## Returns and Warranty Claims

- Warranties** All devices come with a limited warranty from the manufacturer. As the distributor, Digital Pride will act on your behalf in dealing with the manufacturer in the event of a product failure.
- All warranty claims will require the goods to be returned to us for inspection.
- A copy of the customer's proof of purchase must be provided for all warranty claims.
- Procedure** Cost of sending units to us is to be paid by the reseller. Digital Pride will pay the return cost within New Zealand. Please include a description of the problem and a copy of the customer's original invoice.
- For out of warranty units, service fees will be charged at a rate of \$30.00+gst per hour and freight charges will apply. Any other repair related charges will be quoted separately.
- Manufacturers have the right to decline warranty claims if they believe the fault has been caused directly by the misuse of the product, physical impact or water damage.

Please sign here: \_\_\_\_\_

# Account Application Form



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**Business Details**

Business Name: \_\_\_\_\_

Physical Address: \_\_\_\_\_  
\_\_\_\_\_

Shipping Address: \_\_\_\_\_  
\_\_\_\_\_

Office Phone: \_\_\_\_\_

Mobile Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Website URL: \_\_\_\_\_

Director's Name: \_\_\_\_\_

Director's Phone: \_\_\_\_\_

Accounts Contact: \_\_\_\_\_

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**References**

Please provide us with the contact details for 2 current trading partners.

Reference 1: \_\_\_\_\_  
\_\_\_\_\_

Reference 2: \_\_\_\_\_  
\_\_\_\_\_

**Credit**

We generally require all new accounts to be started on a cash payment basis. If you would like to open a credit account, please contact us to arrange a credit check.

*By signing below you agree to the terms contained within this document.*

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Name	Position	Home Phone	Signature	Date
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